General terms and conditions of Purchase of Eneco (AIV-17-01)

 Definitions

 Services: The provision of services.

 Eneco: The electricity retail company Eneco B.V., having its registered office in Rotterdam, or a company affiliated with it, which expressly declares or has declared these general terms and conditions to be applicable.

 Goods: Property and property rights.

 Delivery: One or more deliveries of Goods.

 Assignment: One or more assignments that Eneco gives to a Contractor with respect to a Delivery, a Service and/or a work.

 Contractor: Any natural person to whom or legal entity to which Eneco gives an Assignment.

 Agreement: A document which the mutual rights and obligations of Eneco and the Contractor are laid down.

 Parties: Eneco and the Contractor.

 Results: (or Results): Goods delivered to Eneco; in the case of Services: the services provided; in the case of work: the completed contracted work.

 Terms and Conditions: Amendments to these Terms and Conditions, any and all messages that are sent by the Contractor, including any and all messages that are sent by letter or email, analogously or digitally, and that have reached Eneco or the Contractor.

 1. Applicability and validity

 1.1 Any amendments or supplements to or derogations from any provision contained in these Terms and Conditions on which the Parties agree in the context of an Agreement will be valid only if they have been laid down in writing and signed by both Parties, in which case they will be effective as from the date on which the Parties have signed such amendments or supplements. Any amendments or supplements to or derogations from any provision contained in these Terms and Conditions on which the Parties agree in the context of an Agreement will be valid only if they have been laid down in writing and signed by both Parties, in which case they will be effective as from the date on which the Parties have signed such amendments or supplements. Any amendments or supplements to or derogations from any provision contained in these Terms and Conditions on which the Parties agree in the context of an Agreement will be valid only if they have been laid down in writing and signed by both Parties, in which case they will be effective as from the date on which the Parties have signed such amendments or supplements.

 1.2 In the event that any provision contained in these Terms and Conditions is or becomes contrary in full or in part to any provision of mandatory law, these Terms and Conditions will otherwise continue to apply in full and in respect of the provisions that are null and void, have been declared null and void, or have been nullified. Eneco may lay down new provisions in consultation with the Contractor, whose purport is as close as possible to the provisions that are null and void, have been declared null and void, or have been nullified.

 1.3 In all cases in which the term ‘written’ or ‘in writing’ is used in these Terms and Conditions, such references also include any and all messages that are sent by letter or email, analogously or digitally, and that have reached Eneco or the Contractor.

 2. Conclusion of Agreements

 2.1 In the event that the Contractor is followed by a written order from Eneco, the Agreement will be deemed to have been concluded at the time at which Eneco sends the order.

 2.2 In the event that Eneco places a written order without any prior offer from the Contractor, the Agreement will be deemed to have been concluded either if Eneco receives a signed copy of the order confirmation from the Contractor within 14 days after the Agreement is concluded or if the Assignment is accepted by Eneco in accordance with the order within that term. In the event that an order confirmation deviates in any way from Eneco’s order, it will be deemed that no Agreement has been concluded.

 2.3 An oral order from Eneco will lead to an Agreement being concluded only if Eneco subsequently confirms the order to the Contractor in writing within 14 days.

 2.4 In the case of network agreements, the Agreement will be deemed to have been concluded in each case at the time at which Eneco sends its order for the execution of all or part of the Assignment within the context of the framework agreement.

 2.5 Any stipulated terms and conditions, specifications, instructions, regulations (including inspection regulations), etc. that Eneco makes available before or after the Agreement is concluded form part of the Agreement.

 3. Prices

 3.1 The prices stated in the Agreement are fixed. The Contractor is not entitled to change the agreed prices at any time, even if factors that affect the prices, such as the prices of raw materials, wages, exchange rates, etc., change after the Agreement has been concluded.

 3.2 All the prices stated in an Agreement are denominated in euros and are based on the performance conditions stated in these Terms and Conditions, unless the Agreement explicitly states otherwise in writing.

 3.3 All prices are exclusive of turnover tax but are inclusive of the costs of transport and/or shipping, packaging, insurance and any import or other duties or taxes to be levied by the government or any other charges and any other extra costs related to the performance of the Agreement, which taxes, charges and costs will be paid by the Contractor. Eneco will charge the Contractor the costs, duties and taxes referred to in paragraph 3.2, if the Contractor does not pay these, they can be set off against any amounts payable by Eneco to the Contractor.

 4. Performance and delivery

 4.1 The term for performance or the date of execution of the Assignment stated in the Agreement is a binding term for performance or date of execution for the Contractor.

 4.2 If the Parties have not explicitly agreed on a term for performance or date of execution of the Assignment, a reasonable term for performance will apply that will not exceed six weeks as from the time at which the Agreement is concluded.

 4.3 Eneco reserves the right to determine the time at which the Assignment will be executed in more detail on an on-call basis, provided that the call is made within the agreed term for performance. However, if the call is made later than the agreed term for performance, it will not entitle the Contractor to change the price or demand compensation of damage or costs.

 4.4 The Contractor is not entitled to execute the assignment in consignments.

 4.5 The Contractor will be obliged to notify Eneco immediately as soon as the Contractor knows or reasonably should know that the Assignment will not be executed, will not be executed within the agreed term for performance or on the date of execution or will not be executed properly, stating the specific reasons. Without prejudice to Eneco’s other rights, the Parties will consult to determine whether, and if so in what manner, the situation that has arisen can be resolved to Eneco’s satisfaction.

 4.6 Execution of the Assignment is also taken to include Delivery of any and all auxiliary materials without the actual performance of Article 16. Eneco is entitled to make any and all specifications, such as drawings and quality, inspection and guarantee certificates. Execution is also taken to include partial execution.

 5. Delivery of Goods

 5.1 The 2010 Incoterms of the International Chamber of Commerce in Paris are decisive for the understanding of the delivery terms.

 5.2 The Delivery of Goods, the provisions governing the costs of Delivery and the transfer of risk will be Delivery Duty Paid and are unaddressed at the address indicated by Eneco and within the agreed delivery terms, unless the Contractor can prove that it was Eneco on the understanding that the risk related to the Goods will not be transferred to Eneco until after Eneco has accepted the Deliveries in accordance with the provisions stipulated in the Terms and Conditions. Eneco is entitled to make any and all delivery specifications at any time, provided that it does so on reasonable grounds.

 5.3 In the event that for any reason whatsoever Eneco is unable to take delivery of the Goods at the agreed time and those Goods are ready to be delivered, the Contractor will keep those Goods separately and recognisably marked as the property of Eneco and secure them in exchange for a reasonable fee, to be determined in consultation, and will be entitled to take steps to prevent any deterioration in quality, until that time at which Eneco is able to take delivery of the Goods.

 5.4 The Goods must be properly packed and transported in such a way that they reach their destination in good condition, with due observance of the applicable laws and regulations in respect of the transport.

 5.5 The Contractor will duly comply with any requirements that Eneco stipulates in respect of the packaging or the transport.

 5.6 The Contractor is responsible for removing the packing materials that it delivers with the Goods from Eneco’s site. Eneco will be entitled to return the packing materials at the Contractor’s risk and expense at any time.

 5.7 The packing list, the Contractor must clearly indicate, in an orderly manner, the description of the articles and the quantities.

 6. Changes

 6.1 Eneco is entitled to request that the scope and/or the capacity of the Assignment be changed. Eneco also has the right to make any limitations to the drawings, models, designs, instructions, specifications, etc. with respect to the Assignment.

 6.2 If Eneco makes use of its authorisation as referred to in Article 6.1, the Contractor, inssofar as can be reasonably demanded of it, is entitled to notify Eneco of the consequences that the modification has for the agreed price and/or delivery term. Within a maximum term of eight days after the notification of the changed price and/or delivery term, Eneco will notify the Contractor that it accepts the changed price and delivery terms or dissolve the Agreement in accordance with Article 17.1 with effect from the end of the period of eight days.

 6.3 The Contractor is not permitted to make any changes without Eneco’s prior written permission.

 7. Invoicing and payment

 7.1 The Contractor’s invoices must state the applicable purchase order number, the article number, the quantities and the prices, and if so requested they must be accompanied by supporting documentation; they must also be in compliance with the Dutch Turnover Tax Act 1968 (Wet op de omzetbelasting 1968). The Contractor will submit its invoices digitally in a manner to be determined by Eneco.

 7.2 Payment for the Article or the Assignment, including any extra costs related to the Article or the Assignment will be paid by Eneco within the agreed term, in accordance with the delivery specifications at any time, provided that it does so on reasonable grounds.

 7.3 In the event that Eneco is in default, it will owe only default interest equal to the statutory interest in accordance with Section 6:119 of the Dutch Civil Code, and will, due observance of the provisos contained in Article 16. Eneco will not be liable for any costs other than the costs that have actually been incurred by the Contractor.

 8. Guarantee and conformity

 8.1 The Contractor guarantees Eneco, in addition to any other guarantees or obligations provided for in the Agreement, that at the time of Delivery to the effect that the Results were received in good condition, with due observance of the provisions contained in Article 8.1, regardless of when Eneco has discovered that or reasonably should have discovered it, the Contractor will be obliged, at Eneco’s option, to replace the Results as quickly as possible at its own risk and expense with Results that are in accordance with the Agreement or to repair them. The above applies without prejudice to Eneco’s other rights under the Agreement. In urgent cases and if it must reasonably be assumed that the Contractor cannot or will not be able to do so properly and in a timely manner, Eneco will be entitled to have the replacement provided or repair made itself, at the Contractor’s risk and expense, or to have the goods repaired without that discharging the Contractor from its obligations under the Agreement.

 8.2 Eneco will also be entitled to invoke the guarantee referred to in Article 8.1 after acceptance of the Results and it is possible at any time to show that the Results were received in good condition or otherwise in accordance with the Agreement.

 9. Safety and sustainability

 9.1 Unless the Parties have agreed otherwise, before commencing the execution of the Assignment, the Contractor must apprise the circumstances at the site in an...
9.2 Without prejudice to the other provisions contained in these Terms and Conditions, if necessary the Contractor must ensure that in respect of its personnel and personnel of third parties, such third parties in any event comply with:
- the regulations and instructions given by Eneco;
- applicable laws and regulations with respect to working conditions;
- applicable laws and regulations with respect to the environment; and
- further requirements and instructions given by competent authorities, such as the Dutch Social Affairs and Employment Inspectorate (Inspectie Sociale Zaken en Werkgelegenheid, SZW), etc.;
- the locally applicable safety and security regulations (including fire safety regulations).

9.3 The Contractor undertakes to make every effort to make continuous improvements with respect to sustainability and corporate social responsibility.

10. Inspection, monitoring, assessments and tests

10.1 Eneco and persons designated by Eneco will be entitled at all times, before, during and after Delivery, to inspect (or reinspect), monitor, assess and/or test the Results.

10.2 For that purpose, the Contractor will grant access to the place where the Results are located and will cooperate with the desired inspection (or re-inspection), monitoring, assessment and/or testing, and will provide the documentation and information concerning the Results that may be necessary for Eneco to perform any inspection, in a manner in advance of the time at which and the place where the inspection (or re-inspection), monitoring, assessment and/or testing can be performed.

10.3 The Contractor has to be present during the inspection (or re-inspection), monitoring, assessment and/or testing.

10.4 Each of the Parties will pay its own costs related to compliance with this Article. This provision also applies in respect of any repeated inspection, monitoring, assessment and/or testing.

10.5 Eneco will notify the Contractor in writing within a reasonable term if the Results are rejected in whole or in part during an inspection, monitoring, assessment and/or testing before, during or after the Delivery.

10.6 In the event that the inspection (or re-inspection), monitoring, assessment and/or testing will be performed by an independent agency in consultation, the outcome will be binding for both Parties.

10.7 An inspection (or re-inspection), monitoring, assessment and/or testing within the meaning of this Article or a failure to do so cannot be deemed to be evidence of Delivery, purchase, acceptance or transfer of risk and will not affect any of Eneco’s rights and claims.

11. Non-conformity

If the Delivery, or any part of the Delivery, appears to be non-conform or in any way deficient in accordance with the Agreement, Eneco will be entitled either to retain the Results or to return to the Contractor at his risk and expense. The above applies without prejudice to the Contractor’s obligation to replace or repair the Result.

12. Confidentiality and Privacy

2.1 The Contractor hereby grants Eneco an extensive right of use in respect of any and all confidential business information, drawings, schedules and other business data that it obtains from Eneco or another source in the context of the Agreement and to refrain from informing third parties of such information. From making it available to third parties, from allowing third parties to inspect it or from otherwise making it accessible, except as necessary in the context of the performance of the Agreement.

12.2 Without receiving prior written permission to do so from Eneco, the Contractor is not permitted to give any form of publicity to the content, conclusion or performance of the Agreement.

12.3 The Contractor will comply with all requirements imposed by laws and regulations with regard to sensitive personal and other data, such as the General Data Protection Regulation (2016/679) referred to below as the GDPR or the Dutch Personal Data Protection Act (Wet bescherming persoonsgegevens, Wbp). If the Contractor is to be considered to be a Processor within the meaning of the GDPR or the Wbp, the Parties will conclude a data processing agreement in connection with that information.

12.4 In the event that the Contractor violates one or more of the obligations that ensue from Articles 12.1 and 12.3, the Contractor, in favour of Eneco, a penalty that is due on call, without any further notice of default or judicial interdiction being required, in the amount of EUR 100,000 for each violation and a penalty in the amount of EUR 10,000 for each day on which such a violation continues, without prejudice to Eneco’s right also to demand compensation for the damage actually sustained by it.

13. Intellectual property rights (explicitly including industrial property rights)

13.1 From the Contractor, Eneco in advance an extensive right of use in respect of any and all intellectual property rights, of any kind whatsoever, that ensue from inventions or that otherwise arise through or as a result of the performance of the Agreement. In the event that the Contractor is not the owner of the intellectual property rights, the Contractor will ensure that Eneco is granted an extensive right of use, pursuant to the Agreement.

13.2 The Contractor guarantees that the Results (and their parts) will not infringe any property rights of third parties; or that otherwise arise through or as a result of the performance of the Agreement by the Contractor, including but not limited to claims for compensation, in any country. In the event that the use of the Result is prohibited, the Contractor will consult with Eneco and then:
- acquire a right of use for the Result;
- replace the Result so that it no longer infringes third parties’ rights, provided that the functionality of the Result is not negatively affected;
- replace the Result with an equivalent Result that does not infringe the rights of third parties; or
- return the price and the costs of the Results to the Contractor.

13.3 In the first instance, the Contractor will attempt to effectuate the first option listed. Only if the Contractor has demonstrated to Eneco that it is not realistically possible to do so, will the Contractor be entitled to effectuate the option listed below it. The Contractor will compensate any and all damage that Eneco sustains.

13.4 If the Contractor has delivered results on the basis of designs, drawings or other instructions that have been provided by or on behalf of Eneco, Eneco guarantees that such designs, drawings or other instructions do not infringe any intellectual property rights of Eneco.

13.5 Except if the provisions contained in the preceding subsection apply, the Contractor will be responsible for combating the defence in any legal proceedings that are commenced against Eneco on the ground that the Result allegedly infringes the rights of one or more third parties. Eneco must notify the Contractor immediately in writing of any such action and must provide the Contractor with the necessary authorisations and assistance. The Contractor indemnifies Eneco against any and all damages and costs that Eneco is ultimately ordered to pay in such proceedings and will pay the costs of the proceedings.

14. Transfer of rights and/or obligations

14.1 Without prejudice to the other provisions contained in these Terms and Conditions, if necessary the Contractor must notify Eneco in writing of any third party to whom he has transferred or will transfer any right, or to whom he has granted any right, with the exception of In the event that the Contractor transfers its business in whole or in part to one or more third parties or the ownership of or control over that business comes to vest in a third party or that otherwise arise through or as a result of the performance of the Agreement by the Contractor, including but not limited to claims for compensation, in any country. In the event that the use of the Result is prohibited, the Contractor will consult with Eneco and then:
- acquire a right of use for the Result;
- replace the Result so that it no longer infringes third parties’ rights, provided that the functionality of the Result is not negatively affected;
- replace the Result with an equivalent Result that does not infringe the rights of third parties; or
- return the price and the costs of the Results to the Contractor.

14.2 The Contractor is entitled at all times to transfer the rights and/or obligations pursuant to an Agreement to any third party without obtaining prior written permission to do so from Eneco. Eneco will not unreasonably refuse its permission and is entitled to require conditions to such transfer.

14.3 Eneco is entitled at all times to transfer the rights and/or obligations pursuant to an Agreement to any third party and the Contractor hereby undertakes nunc pro tunc to cooperate in that respect or grant permission to do so.

15. Auxiliary materials and delivery of materials

15.1 Auxiliary materials that the Contractor uses while performing the Agreement will be submitted to Eneco for approval immediately upon request.

16 Liability and indemnification

16.1 In the event that the Contractor is guilty of an act or omission or gross negligence on the part of Eneco, its personnel and/or third parties engaged by the Contractor and/or their personnel.

16.2 The Contractor will compensate and indemnify Eneco for and against any and all claims brought by third parties in respect of damage as a result of the performance of an Agreement by the Contractor, including but not limited to claims for compensation, in any country, and that the use of the Result is prohibited.

16.3 Eneco is not liable for any damage sustained by the Contractor, its personnel or third parties that it engages in connection with the performance of the Agreement except insofar as the damage is the result of an intentional act or omission or gross negligence on the part of Eneco.

17. Premature termination

17.1 Eneco is entitled to terminate the Agreement (prematurely or otherwise) within a reasonable term, without prejudice to the other provisions contained in these Terms and Conditions, if necessary the Contractor must notify Eneco in writing of any such action and must provide the Contractor with the necessary authorisations and assistance. The Contractor indemnifies Eneco against any and all damages and costs that Eneco is ultimately ordered to pay in such proceedings and will pay the costs of the proceedings.

18. Obligations upon termination of the Agreement

18.1 Following termination of this Agreement, the Contractor is entitled, at Eneco's free choice, to return to Eneco, to transfer to a third party to be designated by Eneco, or to commend Goods and materials to storage or destruction, all Goods and materials as referred to in Article 15, within a maximum term of 8 days after termination of this Agreement.

18.2 Following termination of this Agreement, the Contractor is entitled immediately to remove all names, statements and markings bearing reference to the relationship with Eneco, regardless of how they were affixed.
19 Force majeure

19.1 In the case of a situation involving force majeure, the Parties will be entitled to suspend compliance with their obligations pursuant to the Agreement for the duration of the force majeure, up to a maximum term of six weeks. This suspension is subject to the condition, at the risk of forfeiture of invoking the force majeure, that the Party prevented by force majeure from complying with its obligations notifies the other Party of this fact as soon as reasonably possible, stating the cause of the force majeure. If after that six-week term has expired a Party is unable to comply with its obligations in connection with force majeure, the other Party will be entitled to dissolve or terminate the Agreement without being obliged to pay any compensation.

19.2 Force majeure in any event does not include insufficient availability of sufficiently qualified personnel, illness of a Party or personnel, strikes, exclusion of workers, lack of raw materials, transport problems, any breach committed by a Party, liquidity or solvency problems on the part of a Party or a threat of a delay in the performance of the Agreement within the meaning of Article 4.5. The circumstances referred to here will be at the risk and expense of the Party that is confronted with the force majeure.

19.3 The Parties undertake to resolve or have resolved any cause of force majeure as quickly as possible, insofar as that can reasonably be expected of them.

19.4 In the event that as a result of force majeure a Party has been rendered definitively unable to comply with its obligations under the Agreement, the other Party will be entitled to dissolve the Agreement in writing, effective immediately, without being obliged to pay any compensation.

20 Applicable law; competent court

20.1 These Terms and Conditions and any and all Agreements that are concluded with Eneco are governed by Dutch law.

20.2 The Dutch text of these Terms and Conditions prevails at all times over any translation of them, regardless of whether the translation has been certified.

20.3 Any and all disputes that arise in connection with any Agreement between Eneco and the Contractor or these Terms and Conditions will be subject to the determination of the competent Court of Rotterdam.

20.4 The applicability of the Vienna Sales Convention 1980 (CISG) is excluded.